



SEEK Frequently Asked Questions

Incoming/Admitted Students

Is Brooklyn College SEEK Program Office open?

At the moment, Brooklyn College has transitioned to distance learning (online course work) and we are working to respond to this massive shift.

- If you need to contact the SEEK Program, we can be reached via email at www.brooklyn.cuny.edu/seek or telephone at (718) 951-5738.

How do I know if I was accepted to SEEK Program?

- If you were eligible for the program, then you should have received an email from the Brooklyn College Admissions Office to the email address that you used for your CUNY application. Please check that email address for emails from Brooklyn College.
- Please follow instructions on email in order to confirm your seat. You have to complete financial aid verification and the questionnaire.

How do I contact SEEK Financial Aid?

At the moment, all in-person financial aid appointments have been canceled.

- If you need to complete financial aid verification, please email SEEK Financial Aid at seekfinaid@brooklyn.cuny.edu to confirm what documents you need to submit.
- Financial Certification Documents can be submitted via fax (718) 951-4778 attention "SEEK Financial Aid Department".

I didn't receive email with link to questionnaire. Can you send me the link?

- The questionnaire link was included in the prequalified email from Admissions. Please check the email that you used for your CUNY application.
- If you didn't receive an email, you might not be eligible for the program. Please contact us at seek@brooklyn.cuny.edu to verify if email was sent to you.

What happens after completing questionnaire and financial aid verification?

- If you are financially eligible for SEEK Program, you will receive an official acceptance letter via email.



Will there be a Pre-freshman Summer Program?

At the moment, SEEK plans to host its summer program. Any changes to this operation will be communicated to students that commit to the program for Fall 2020. For now, please be patient and keep an eye out for emails with more information.

- The Program begins in July and will ease your transition from high school to college. It will familiarize you with the college and provide the study skills you need to succeed academically.

Current Students

I have a hold on my account

- All SEEK holds will be removed for registration. If you still have a hold on your account, please contact your counselor/advisor.
- Counselors/Advisors are working remotely but are available via email, phone or ZOOM. Please make an appointment with them via SAAT appointment system on CUNYFirst.

When can I register for Summer 2020?

Registration for Summer 2020 began mid March. Please make an appointment with your counselor/advisor via SAAT appointment system in CUNYFirst for registration assistance.

When is Fall 2020 Registration?

Registration for Fall 2020 began on March 31st. Please check you CUNYFirst for appointment date. Please make an appointment with your counselor/advisor via SAAT appointment system in CUNYFirst for pre advisement assistance.

I did not receive my stipend

- There has been a delay in the distribution of funds. Please contact SEEK Financial Aid at seekfinaid@brooklyn.cuny.edu for more information.

Chi Alpha Epsilon Honor Society

Is it too late to join?

- The Chi Alpha Induction Ceremony has been canceled for Spring 2020.