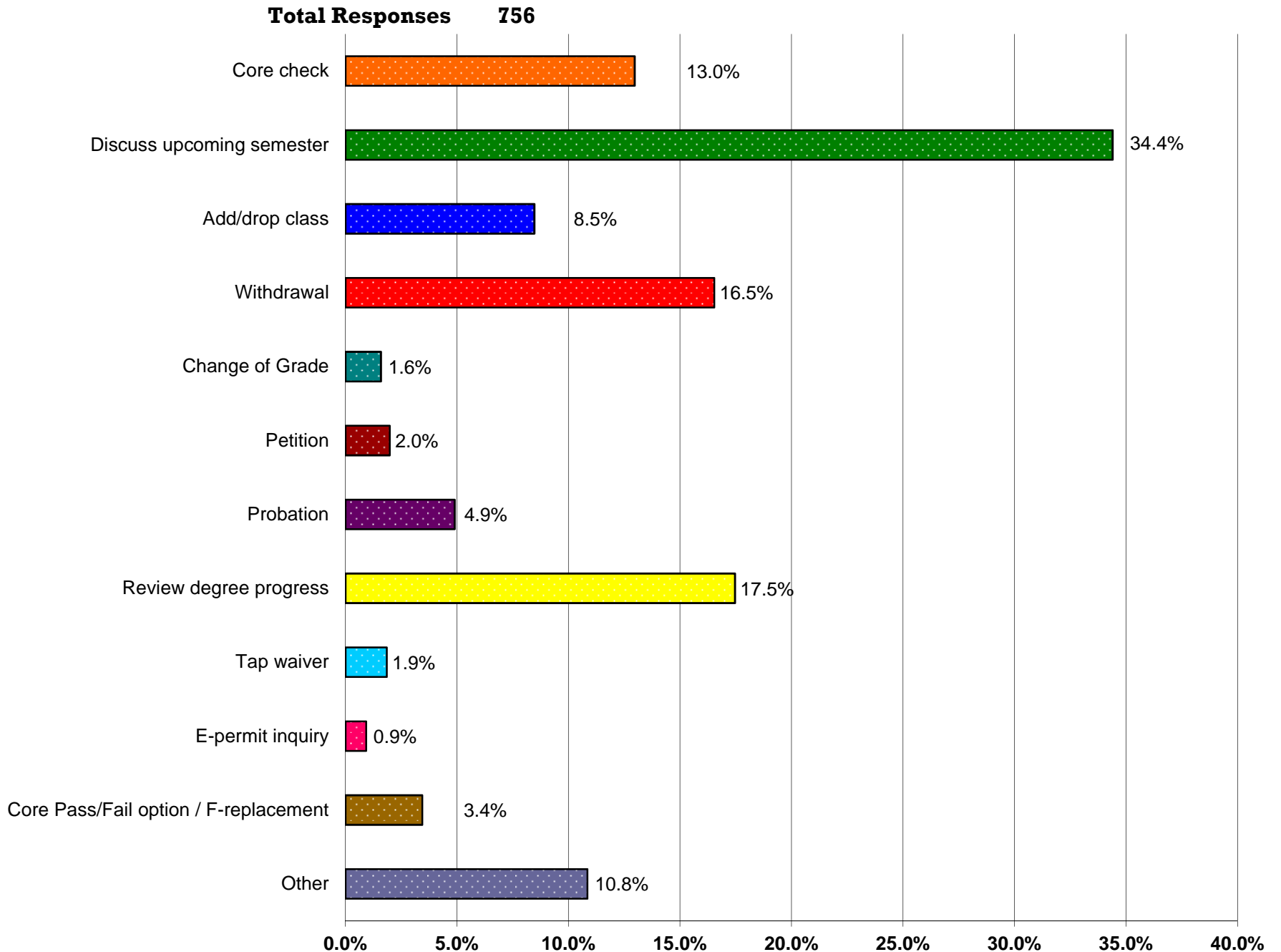


# THE CENTER FOR ACADEMIC ADVISEMENT AND STUDENT SUCCESS SURVEY

Fall 2012

**Question 1: Please indicate your main reason for seeing a CAASS advisor today:**

98	13.0%
260	34.4%
64	8.5%
125	16.5%
12	1.6%
15	2.0%
37	4.9%
132	17.5%
14	1.9%
7	0.9%
26	3.4%
82	10.8%



\* Responses from The Center for Academic Advisement and Student Success Survey - Fall 2012

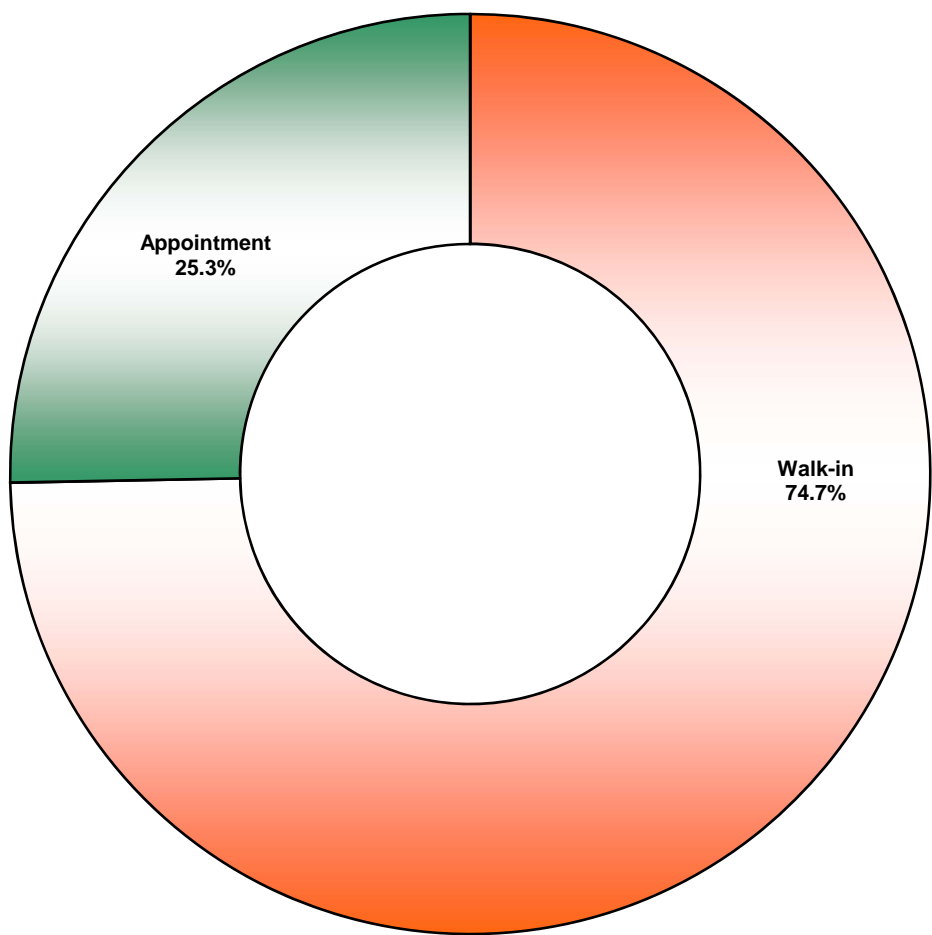
**Question 1: Please indicate your main reason for seeing a CAASS advisor today:**

<i>Other</i>	<i>No.</i>
ABS Grade	2
Academic Related	1
Advisement	5
Block	1
Change of Major	2
Class Exemption	1
Consultation about impact of medical issue on class attendance and future academic standing.	1
Credit Transfer	1
CUNY BA	1
Dean's List	1
Degree Audit	1
Deletion Decision Fall 2012	1
Discuss Classes	3
Discuss Graduate Program	1
Dismissal	1
Double Majoring	1
Drop Class	1
EN Stop	1
Exemption	1
Finish Registration	1
Future Scheduling	1
Grad School	1
Graduation	11
Ineligible for TAP	1
Language Exemption	1
Language Exemption, Transfer Credits	1
Language Requirements	2
Major	1
Major Requirements	1
Passport	1
Pick my classes for the next semester.	1
Problem with Registration	1
Re-admission	3
Register Classes	2
Registration Advisement	2
Registration Appointment	1
Review Major	1
Second Degree. Need help for upcoming semester.	1
Spring Semester Review	1
Stop	1
Transcript	1
Transfer	1
Winter Classes	1
Withdrawal due to Hurricane Sandy.	1

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Question 2: On which day did you see a CAASS advisor?

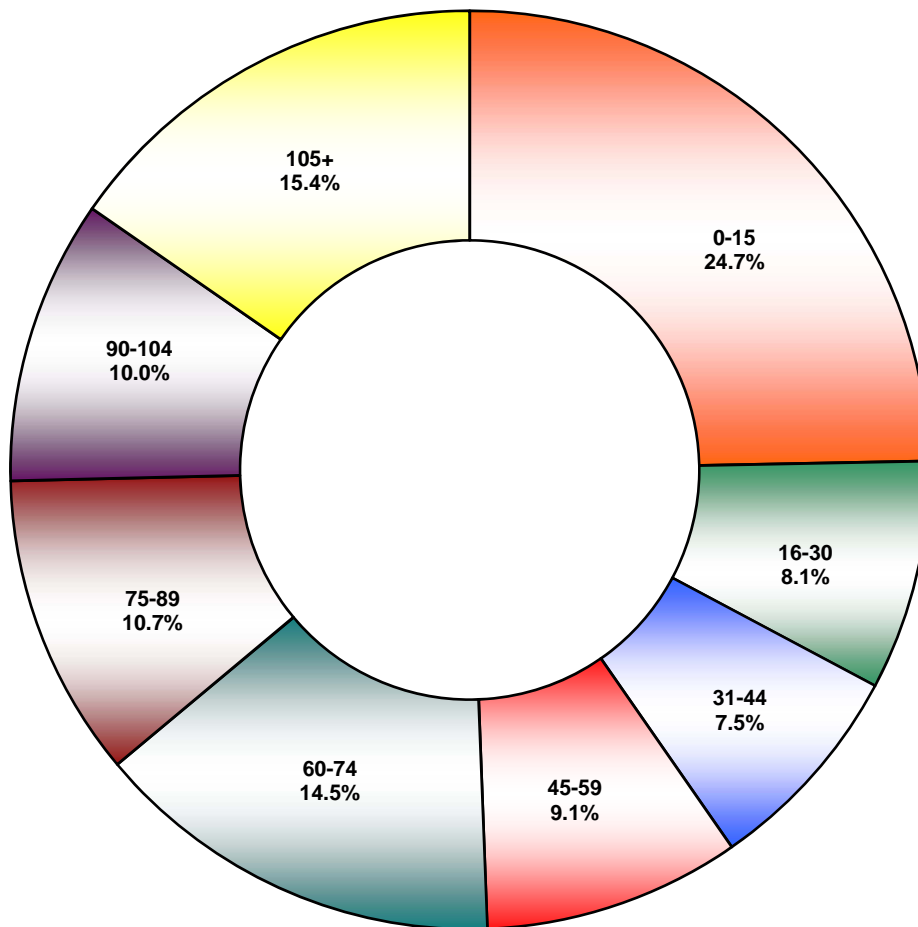
Total Responses	Walk-in	Appointment	No Response
756	561	190	5
100%	74.7%	25.3%	



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### Question 3: How many credits have you attained?

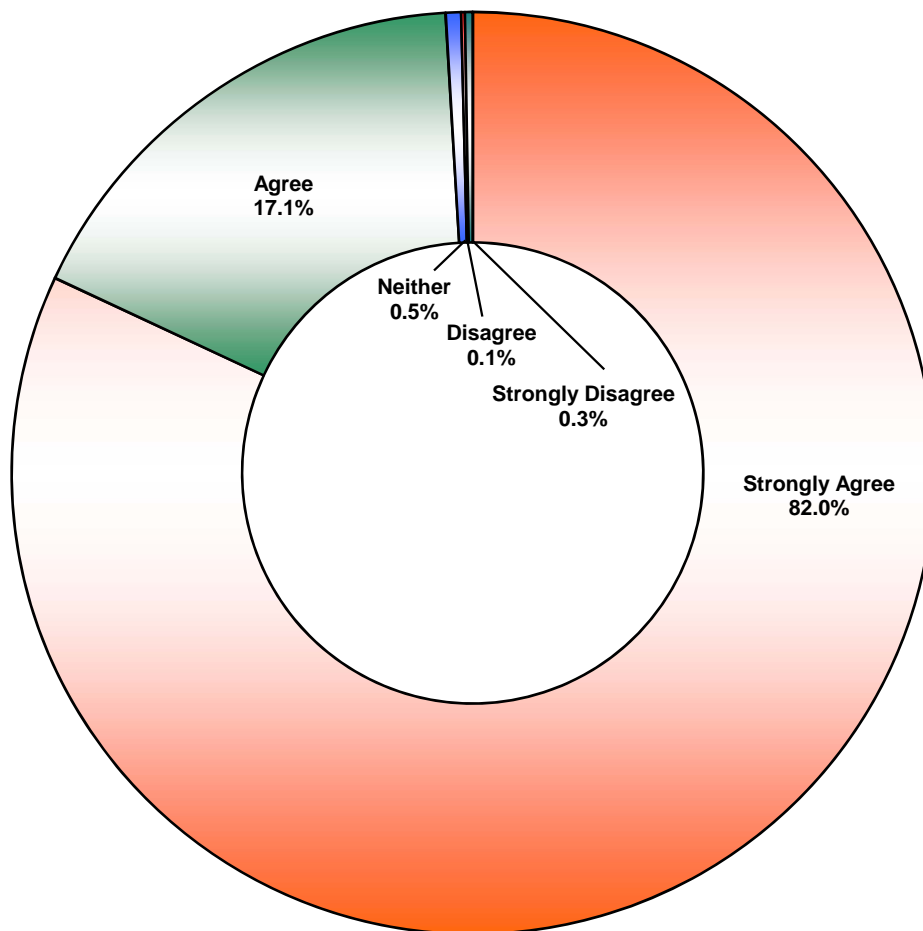
Total Responses	0-15	16-30	31-44	45-59	60-74	75-89	90-104	105+	No Response
756	180	59	55	66	106	78	73	112	27
100%	24.7%	8.1%	7.5%	9.1%	14.5%	10.7%	10.0%	15.4%	



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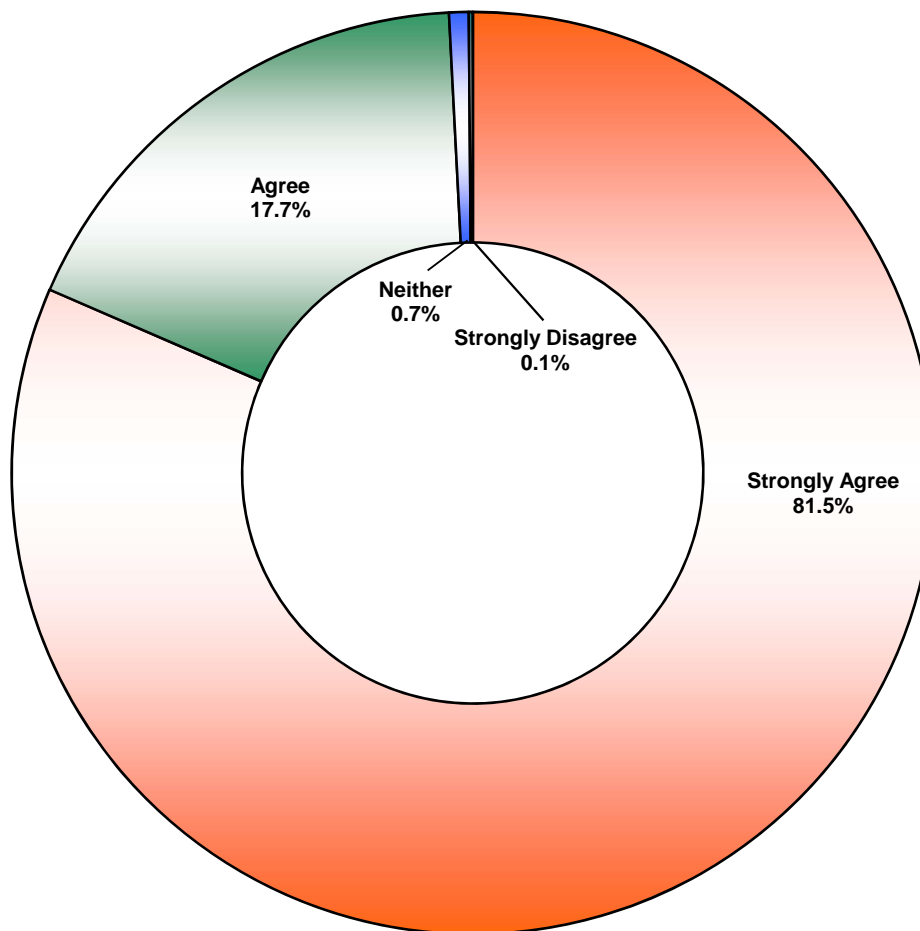
**Question 4: The reception staff was courteous and respectful:**

Total Responses	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree	No Response
756	613	128	4	1	2	8
100%	82.0%	17.1%	0.5%	0.1%	0.3%	



**Question 5: My CAASS advisor was approachable:**

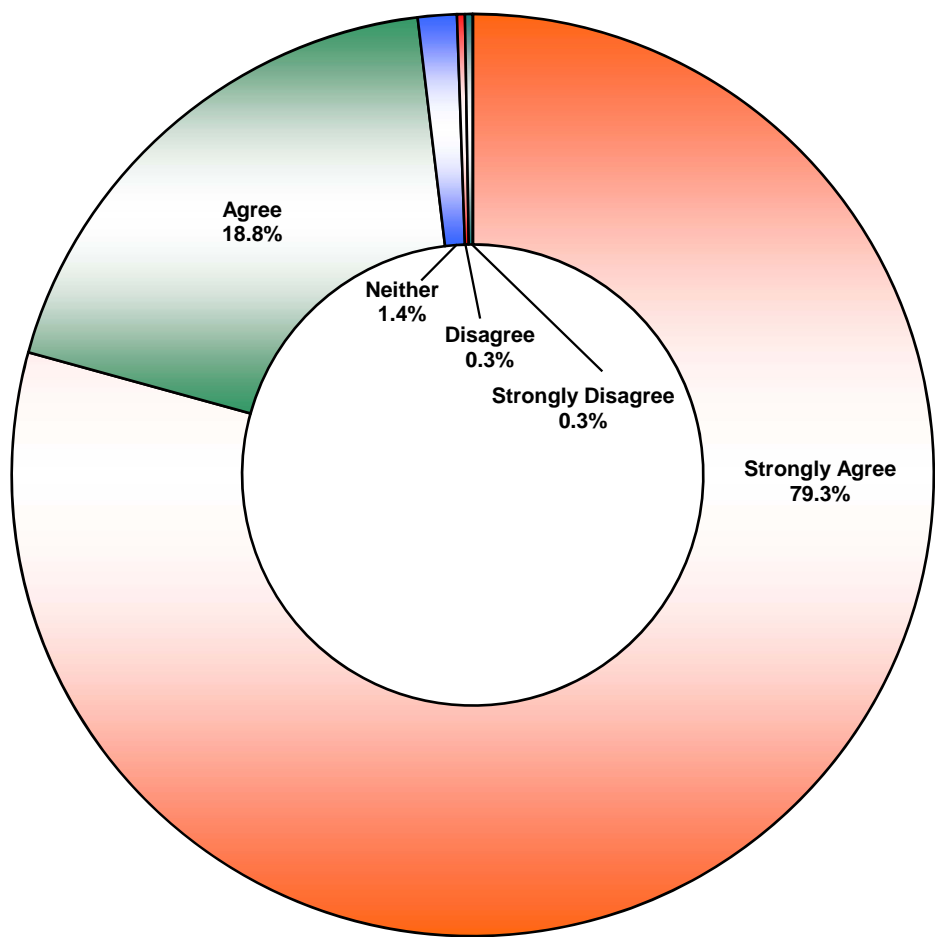
Total Responses	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree	No Response
756	595	129	5	0	1	26
100%	81.5%	17.7%	0.7%	0.0%	0.1%	



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**Question 6: My CAASS advisor helped me find the answers to my questions:**

Total Responses	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree	No Response
756	582	138	10	2	2	22
100%	79.3%	18.8%	1.4%	0.3%	0.3%	

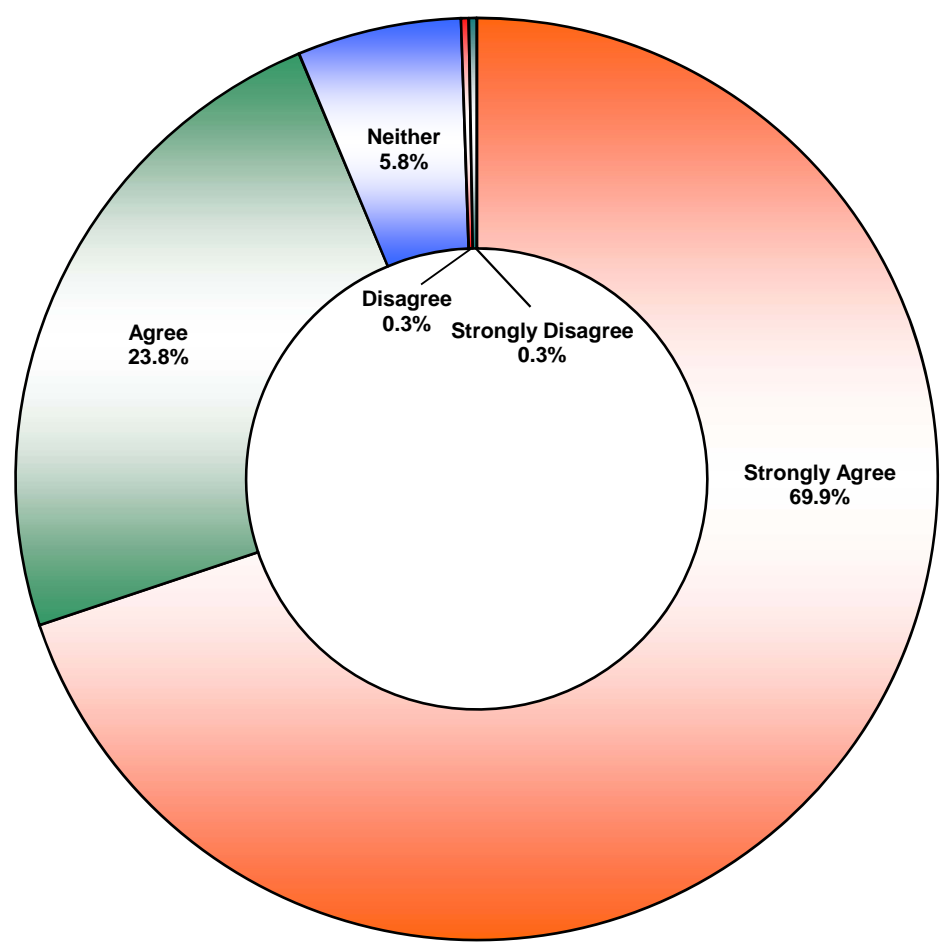


\* Responses from The Center for Academic Advisement and Student Success Survey - Fall 2012



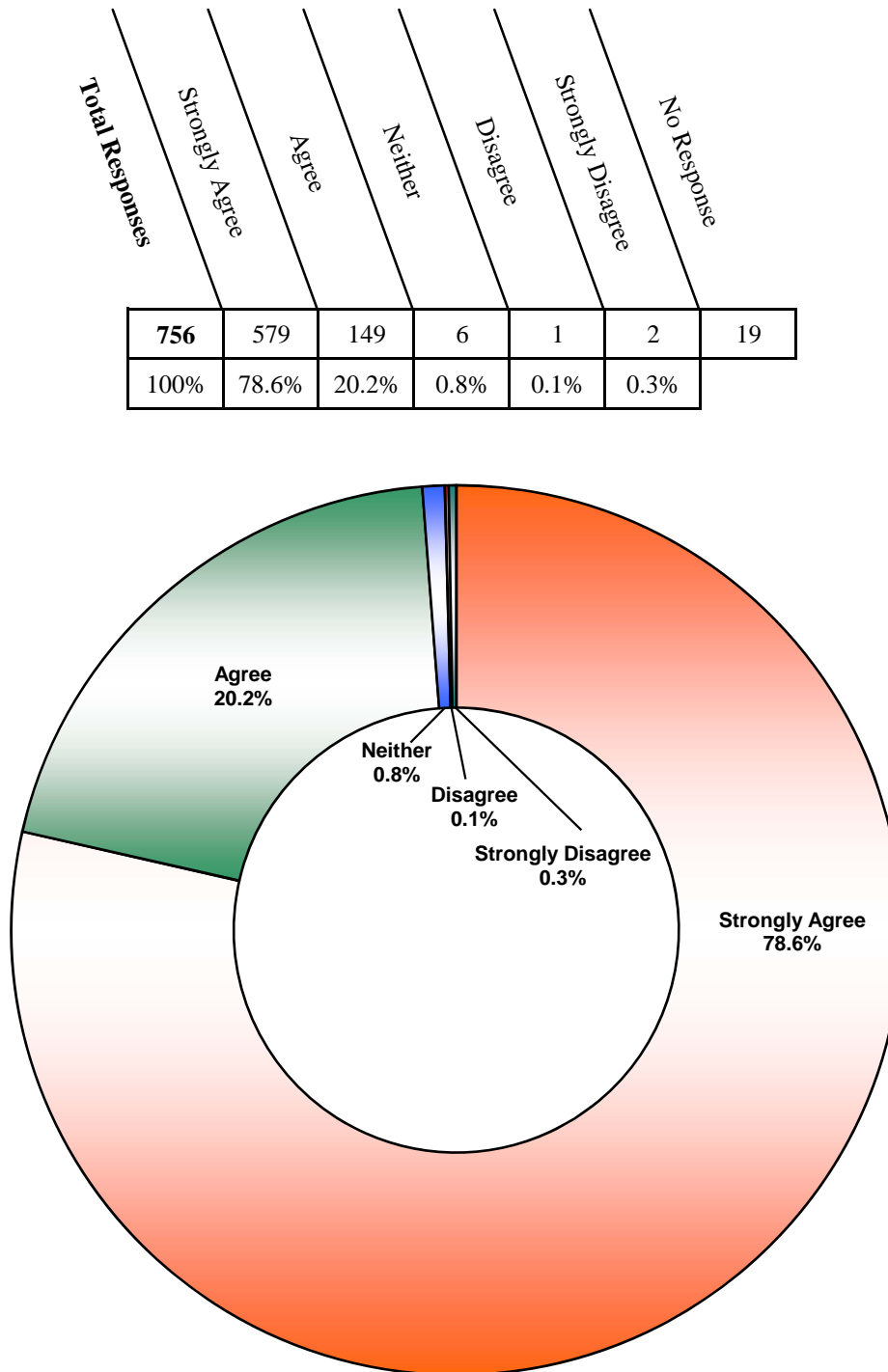
**Question 7: My CAASS advisor helped me connect with other resources and offices on campus:**

Total Responses	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree	No Response
756	510	174	42	2	2	26
100%	69.9%	23.8%	5.8%	0.3%	0.3%	



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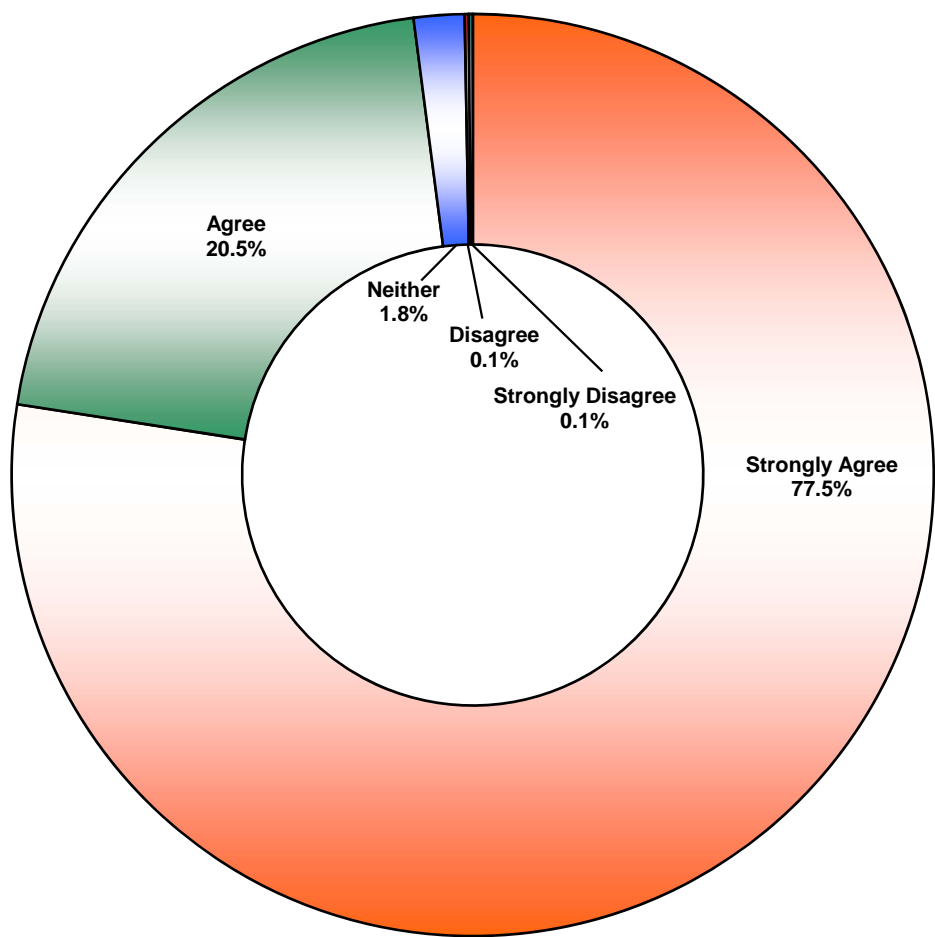
**Question 8: I am satisfied with my overall experience with my CAASS advisor today:**



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**Question 9: I am likely to return to CAASS for assistance in the future:**

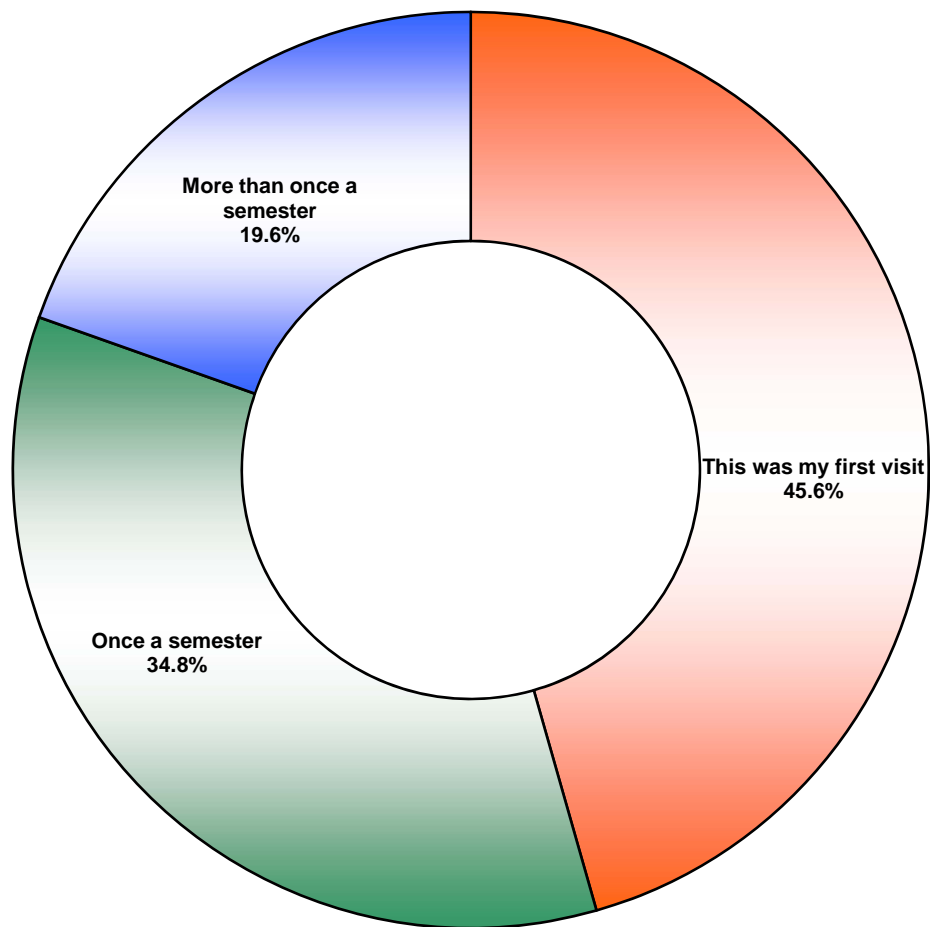
Total Responses	Strongly Agree	Agree	Neither	Disagree	Strongly Disagree	No Response
756	567	150	13	1	1	24
100%	77.5%	20.5%	1.8%	0.1%	0.1%	



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**Question 10: How frequently do you visit CAASS for assistance?**

Total Responses	This was my first visit	Once a semester	More than once a semester	No Response
756	335	256	144	21
100%	45.6%	34.8%	19.6%	



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