



**Dear CUNY HR & Benefits Administrators,**

**Now you can give your employees what they need – a CUNY dedicated toll-free number to reach the CUNY Retirement Benefits Center at TIAA.**

TIAA is committed to delivering faster, better and more efficient customer service to CUNY employees. That's why we have a team of specially trained TIAA consultants ready to support CUNY employees. They stand ready to answer any questions your employees may have about the CUNY Optional Retirement Program and Tax-Deferred Annuity Plan.

**We Need Your Help.**

Please share this dedicated phone number with your employees who need to call TIAA. Also, please update any appropriate materials including HR web pages. This number replaces the previous number which should not be used.

To listen to the custom greeting, click the .wav file attached to the email.

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**The CUNY Retirement  
Benefits Center at TIAA!**

**866-277-7957**

Hours: Monday to Friday, 8 a.m.  
to 10 p.m. and Saturday, 9 a.m.  
to 6 p.m. ET

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730 Third Avenue, New York, NY 10017

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