

Customer Service Hours

NYCERS Customer Service Center is open until 6 pm every Monday and Wednesday, and closes at 3 pm on Fridays.*

NYCERS WALK-IN and CALL CENTER HOURS:

Monday & Wednesday **8 am – 6 pm**

Tuesday & Thursday **8 am – 5 pm**

Friday **8 am – 3 pm**

* Retirement counseling services can take up to 45 minutes. Members seeking those services should arrive at least 30 minutes before closing time.



Call for an appointment. (347) 643-3000

Customer Service Hours – Fact Sheet #740



340 Jay Street, Brooklyn, NY
Mezzanine level



www.nycers.org



(347) 643-3000



30-30 47th Avenue, 10th Floor
Long Island City, NY 11101