Conflict Management:
Strategies for Handling Difficult Behavior (C7858)

Monday, February 3, 9:00 AM - 5:00 PM

Do you work with people who exhibit challenging behaviors in the workplace? Are you at a loss as to how to handle the situation? Learn how to manage your own behaviors, discover different coping mechanisms, and develop more effective communication skills when confronted with a difficult person or situation. **Target Audience:** All Staff