

CUNY PROFESSIONAL DEVELOPMENT

SUPERVISORY COMPETENCIES CERTIFICATE (SCC)



PDLM's skills enhancement certificate for CUNY supervisors is designed to provide cutting-edge supervisory competencies and techniques. To qualify for a supervisory competency certificate, participants must complete three core courses and two elective courses within a two-year period. Elective courses may be chosen from a list of leadership development and communications courses indicated below.

CORE COURSES FOR THE SUPERVISORY COMPETENCIES CERTIFICATE (SCC)

Supervisors must complete three core courses.

Essentials of Supervision for the 21st Century (C1031)

The Supervisor's Challenge: Managing Yourself While Managing Others (C9051)

Smart Solutions for Unacceptable Employee Behavior (C9017)

ELECTIVE COURSES FOR SUPERVISORY COMPETENCIES CERTIFICATE PROGRAM

Supervisors must complete 1 Leadership course and 1 Communications course.

Leadership Courses

Developing Yourself and Others Through Delegation (C9117)

Inspired Leadership: Creating a Motivational Environment (C9248)

Communications Courses

Conducting Effective Performance Appraisal Interviews (C1012)

Strengthening Workplace Communication (C7724)

Tactical Communication for Gaining Cooperation (C5400)

Come Learn With Us!

Visit www.cuny.edu/pdpm for course descriptions and dates.