BC Fix-it

Use the BC Navigator app to report restroom issues.
It's as easy as 1-2-3!

What to Report Using BC Fix-it:

- Cracked or detached toilet seats
- Sinks that do not work
- Toilets or urinals that do not work
- Running water

1

DOWNLOAD BC NAVIGATOR & CLICK ON "BC Fix-it"

BC Navigator gives you access to core Brooklyn College services, like BC Fix-it, and personalized information. BC Fix-it allows you to report bathroom issues and track the status of their repairs.

GET IT ON Google Play

Download on the App Store
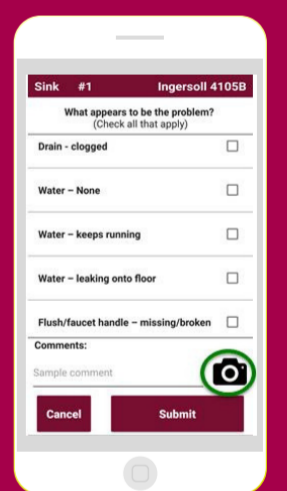
2

ENTER THE 4-DIGIT FIXTURE ID

Enter the fixture number and select the issue. Tags with four-digit identification codes are affixed to walls near each bathroom fixture (sinks, toilets, urinals) on campus.

To Report a Problem: please call 718-951-5885 or use BC Navigator app
1119

3

DESCRIBE THE ISSUE

Select the issue from a drop-down menu. If the issue is not listed, you may write in a short explanation or attach a photo. If the issue has already been reported, the repair status will be displayed.

To report other issues, email BCfix-it@brooklyn.cuny.edu

- Restroom cleanliness/missing supplies
- Low water pressure
- Graffiti
- Holes in walls or ceilings

Fast Facts

- There are 236 restrooms across campus
- 1,690 restrooms fixtures (sinks, toilets, urinals)
- Repair Team: 5 Employees

⚠️ **For Facilities Emergencies (severe leaks, flooding):** 718.951.5885

Need Assistance? For technical support: **718.951.HELP (4357)**