

Bulldog Basics for BC Students

Your Guide to Student Support Services

- For general information, contact Student Affairs via e-mail at studentaffairs@brooklyn.cuny.edu, or by phone, Monday – Friday, 9am – 5pm, at 718.951.5352. Students can also sign-up for virtual drop-in services via zoom by registration on [Tuesdays, 12:30-1:30 p.m.](#) and [Wednesdays, 5-6 p.m.](#) from September 1st to December 15th.
- For academic concerns, contact Gina Priolo in the Student Success Unit of the Center for Academic Advisement and Student Success at GPriolo@brooklyn.cuny.edu.
- The Office of Financial Aid offers [Virtual Financial Aid Office Hours](#) every Tuesday, Wednesday and Thursday from 10am-4pm. Students will not need an appointment as these are essentially walk-in hours to assist with any general financial aid questions.
- For general questions regarding enrollment services, the Enrollment Services Center can be reached at esc@brooklyn.cuny.edu. Students can also schedule an appointment through the BC WebCentral Portal under e-Services.

If You Need Information About:

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Absence due to Illness or Bereavement	Student Ombudsperson (Moraima Smith)	Student Bereavement Policy
Academic Advisement (Transfer and Continuing)	Takiyah Lord	TLORD@brooklyn.cuny.edu
Academic Probation and Regulations	Robert Booras	RBOORAS@brooklyn.cuny.edu
Academic Support (Continuing Students)	Gina Priolo	GPRIOLO@brooklyn.cuny.edu
Academic Support (First Year and Sophomore)	First College Year (Nicole St. Clair)	NSTCLAIR@brooklyn.cuny.edu
Accessing Resources & Problem-Solving	Student Ombudsperson (Moraima Smith)	studentaffairs@brooklyn.cuny.edu
Bursar	Appointments via the Bursar Counseling Appointment Tool (BCAT) in the WebCentral portal.	
Child Care Center (Virtual)	Colleen Goddard, ECC Interim Director	Colleen.Goddard@brooklyn.cuny.edu
Citizenship/Residency	Bianca Spence	residency@brooklyn.cuny.edu
Commencement (Ceremony Information)	Student Affairs	Contact the Commencement Team
Computing Devices Loans and WIFI	Accessible via the CUNY Student Technology Needs Survey .	
Computer Lab Access	Access via BC WebCentral , e-services, Schedule an Appointment	
Conduct (Disciplinary; Rules and Expectations)	Judicial Affairs (Michelle Vargas)	studentconduct@brooklyn.cuny.edu
Counseling (Mental Health)	Personal Counseling	Appointments via Email
Course and Standing Petitions	Robert Booras	RBOORAS@brooklyn.cuny.edu
CUNY EDGE	Monique Ngozi Nri	monique.niri@brooklyn.cuny.edu
Degree Audit	Julie Hegner	degreeaudit@brooklyn.cuny.edu
Degree Maps	Robert Booras	RBOORAS@brooklyn.cuny.edu
DegreeWorks	Michael LoPorto	MLOPORTO@brooklyn.cuny.edu
Disability Services	Center for Student Disability Services	Appointments via Email
Discrimination and Sexual Harassment	Title IX Coordinator (Ivana Bologna)	Appointments via Email
Emergency Financial Help (except tuition)	Student Emergency Grant	Apply via the online form
ePermit	Gavin Zhou	ePermit@brooklyn.cuny.edu
Financial Aid	Tuesday – Thursday, 10 a.m. to 4 p.m.	Virtual Financial Aid Office Hours
Food Pantry (food insecurity issues)	Wednesdays, 11 a.m. to 5 p.m.	Please make an appointment .
Job/Internship Search and Career Help	Magner Career Center	careernews@brooklyn.cuny.edu 718.951.5696
Library/Books/Academic Information Technology	Brooklyn College Library	Ask a Librarian chat
Medical Care (Health Clinic)	Email , call 718 951-5580, or access via BC WebCentral , e-services, Schedule an Appointment, SAHT for in-person services.	
Registration	William Ip	esc@brooklyn.cuny.edu
Scholarships	Call the Student Financial Services Call Center at 718.951.4796.	
Social Services and Benefits Screening	Case Manager (Daniel Frazer)	Appointments via Email
Student Clubs/Student Engagement	Student Activities (M-F, 11am)	Virtual Drop-in Hours
Student Records	Danielle Mackey	studentrecord@brooklyn.cuny.edu
Study Rooms	Access via BC WebCentral , e-services, Schedule an Appointment	
Transfer Evaluation	Chaka Johnson	tcevaluation@brooklyn.cuny.edu
Tutoring	Learning Center (See the Learning Center website for the tutoring schedule.)	Information
Verification of Enrollment	William Ip	esc@brooklyn.cuny.edu
WN/WN Reversals	Danielle Mackey	studentrecord@brooklyn.cuny.edu